Education Horizons Sub-processors

Service	Location	Use	Privacy
Amazon Web Services (AWS)	Australia	- Hosting the Zunia product - Hosting the myEdOnline product - Hosting SEQTA for customers who have specifically requested a hosted service - Hosting Assetwhere software - Hosting our Australian support telephone call centre	Privacy Information Security Information
	USA	Hosting SEQTA for Canadian customers	
	UK	Hosting Assetwhere software for UK/European customers	
	Dublin / UK	Hosting Engage software for UK/European customers, and other customers by request	
	Bahrain	Hosting SEQTA for UAE customers	
	Frankfurt	Hosting the Zunia product for customers in some international locations	
	Various other global locations	Hosting international Engage customers	
Salesforce	Japan	Global customer relationship management, notifications and announcements. Service Desk for SchoolPro, Zunia, Engage, Synergetic and SEQTA .	Privacy Information Security Information Also see this link for details on the EU's Japan Adequacy Decision
Marketo	Australia	Global marketing communications and lead management	Privacy Information Security Information
Live Chat Monitoring	Australia	Managing online enquiries through our websites.	Privacy Policy
Zapier	USA	Workflow integration between Live Chat Monitoring and Salesforce	Privacy Policy
Zendesk	Australia	Providing support for SEQTA and myEdOnline (due to be deprecated in October 2022)	Privacy Information Security Information
Microsoft Office 365	Australia & Europe	Email and administrative support services	Privacy Centre Trust Centre

Microsoft Azure	Australia	Hosting of some SchoolPro schools	
	Singapore	Hosting Synergetic for Singaporean customers	
Microsoft Dynamics	Europe	Engage Customer Relationship Management System	
Pipedrive	Estonia (EEA)	Assetwhere Customer Relationship Management system	Privacy Policy
HappyFox	Europe & USA	Assetwhere Service Desk Software	Privacy Policy Security Information
PeopleHR	UK	Education Horizons UK HR Information System	Privacy Policy Security Information
Culture Amp	UK, Australia & USA	Education Horizons global employee engagement platform	Privacy Policy
Arlo	Australia	Australian Training and event management	Privacy Policy Security
Sage	UK	Engage Accounts	Privacy Policy
8x8	UK	Engage Telephony	Privacy Policy
ChurnZero	EU	Customer Management analytics	Privacy Policy Trust Centre
Gong	UK, USA, Israel, Europe	Meeting/Demonstration note-taking system	Privacy Policy
Cove (N-able)	Japan	Global backup system	Privacy Policy
Calendly	USA	Meeting bookings	Privacy Policy
Oncehub	USA	Meeting bookings	Privacy Policy
IntelliHR	Europe	Human Resources Management	Privacy Policy
Atlassian	Australia	Internal product development	Privacy Policy
Navan	USA	Staff Travel	Privacy Policy
Netsuite	Australia	Finance	Privacy Policy
WebExpenses	UK	Expense management	Privacy Policy
Segment.io	USA	Zunia Data Analytics	Privacy Policy Security
LinkedIn Sales Navigator	USA	Sales Lead Prospecting	Privacy Policy
FusionAuth	Europe	Identity Management for our products	Privacy Policy Security
Cloudwerx	Australia, New Zealand, India, Philippines	Salesforce consultancy and development	Privacy Policy
Google	Worldwide	Product analytics and captcha services	Privacy Policy Security

To be alerted to any future changes of sub-processor, please contact privacy@educationhorizons.com.