

# Onboarding Synergetic

We believe successful software adoption begins with an effective, efficient implementation experience.

## We'll work closely with you to

### PLAN YOUR SUCCESS

Establish an implementation plan and schedule aligned to your school's desired journey

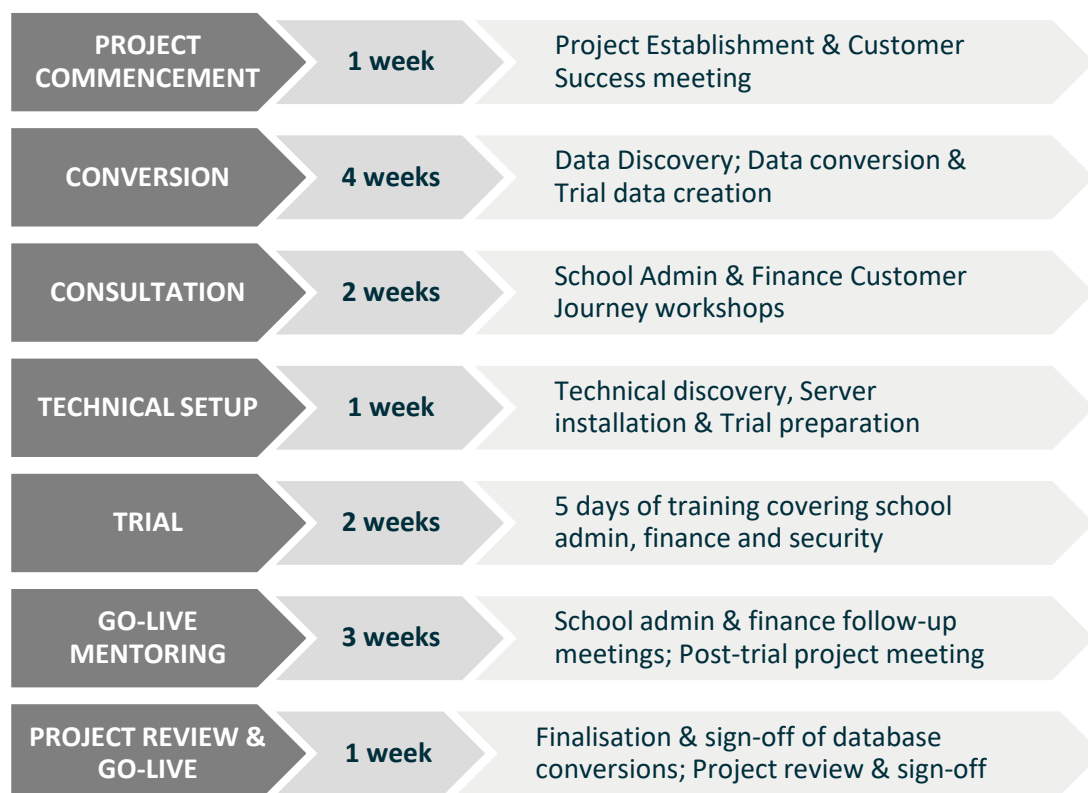
### SET UP YOUR INSTANCE

Your Synergetic instance will be provisioned to the highest standard your data allows

### TRAIN YOUR USERS

We'll schedule, conduct and coordinate training for your key user groups

## Enjoy an end-to-end Onboarding experience



## Want to learn more?

Speak to your Education Horizons sales representative

Call +61 1800 498 642 or email [sales@educationhorizons.com](mailto:sales@educationhorizons.com)

## Includes up to 290 hours of Onboarding service work, including

- 20 hours of product Installation & configuration
- 20 hours of training preparation
- 70 hours of go-live mentoring
- 28 hours of trial training
- 12 hours of post-trial training
- 120 hours (system dependent) of data conversion (via scripting)
- 20 hours of project management

*Please note, actual hours may differ to those stated above and may incur additional charges. Standard training and services are based on the core functionality included in the Gold package.*

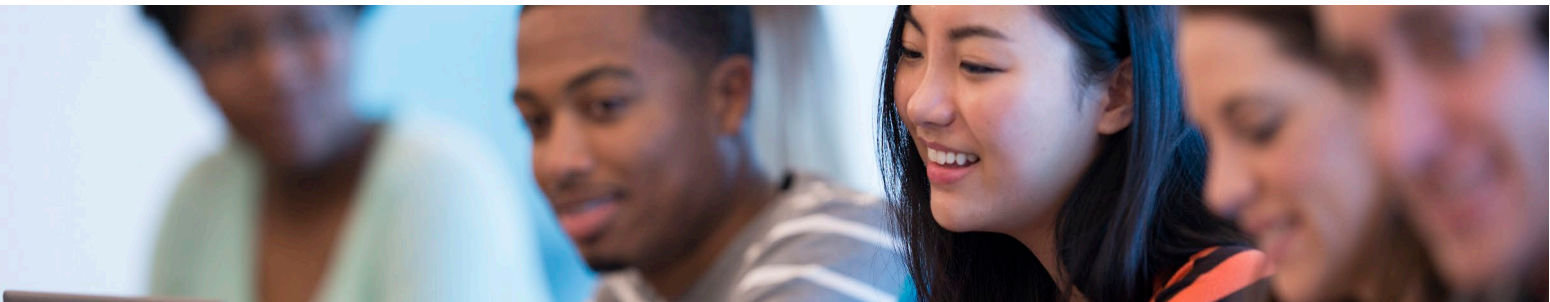


## Your Professional Services Journey

Your onboarding experience will be conducted by Education Horizons' Professional Services team. Our broad expertise and proven implementation processes will provide your school with a strong foundation and deliver value from day one.

But our relationship doesn't end there. The Professional Services team will remain by your side for the duration of your Education Horizons journey. Our talented team of experts will get to know your school, your team, your unique challenges, and your strategic goals. We'll remain on hand to bring best practice advice gained from thousands of customer interactions around the world – no matter how unusual your requirement, we've probably seen something like it before. With services ranging from Product Training and Human Process Improvement to Product Configuration, Reporting and Communications, whatever you need we'll be there to springboard your school to success.

For more information about these services, please speak to your Customer Success Manager or sales representative.



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